TRAMS Certified Consultant List

As of October 23, 2008

ALABAMA

Context Resource Management, LLC
Donna Sisson, CPA, TCC
Birmingham, AL
Phone: 205.585.7766
Email: donna@contextresourcemanagement.com
Website: www.contextresourcemanagement.com
Specialties: Certified in both ClientBase and TRAMS Back Office and providing services for either or both product(s). Services include initial software set up, implementation, integration, training, and reporting. Onsite training and coaching - one on one and in group format, remote assistance with GoToMyPC and phone support, management consulting, coaching, and career counseling.
**Willing to travel

ARIZONA

Evolve Technologies, LLC
Elgin Leslie
Phoenix, AZ
Toll Free: 888-623-3726
Specialties: Onsite support and training for TRAMS Back Office; ClientBase implementation and training; New agency setup; Accounting services (onsite & remote); Hardware sales and installation; Registered reseller of DELL equipment (servers, desktops, notebooks, etc.)
**Willing to travel
**CALIFORNIA**

**Rebecca Darter**
Los Angeles, CA
E-mail: rebecca.tcc@gmail.com

**Willing to travel**

**Linda Day Accounting Services**
Linda Day, CTC
Email: lindadaytcc@earthlink.net
Pacifica, CA
Phone: 650-291-3591
Specialties: TRAMS Back Office, ClientBase Certified, Accounting and Agency Operations and Support for Retail, Corporate Groups, or Wholesale/Discount agencies. On-site training, monthly bookkeeping, conversions from other systems, and assisting with management in utilization of systems.

**Willing to travel**

**Gregory Day, TCC, (Associate with:)**
Linda Day Accounting Services
Email: traveldays@earthlink.net
   lindadaytcc@earthlink.net
Pacifica, CA
Phone: 650-359-7699
Specialties: TRAMS Back Office, ClientBase Certified, Accounting and Agency Operations and Support for Retail, Corporate Groups, or Wholesale/Discount agencies. On-site training, monthly bookkeeping, conversions from other systems, and assisting with management in utilization of systems.

**Multi-Lingual (fluent in Spanish, Italian, Japanese, German; conversational in Korean, Tagalog, Arabic, and Farsi)**

**Willing to travel**
Frank E. Diaz
Los Angeles, CA
Phone: 310 529-6157
E-mail: pl8frankdiaz@sbcglobal.net
**Willing to Travel

Evolve Technologies, LLC
Leo Maqueira
Los Angeles, CA
Email: leo@evolvetechnologies.com
Local: 310-691-8478
Toll Free: 888-623-3726
Specialties: Onsite support and training for TRAMS Back Office; ClientBase implementation and training; New agency setup; Accounting services (onsite & remote); Hardware/network sales and installation; Registered reseller of DELL equipment (servers, desktops, notebooks, etc...).
**Bilingual in Spanish
**Willing to travel

Kris Gaines
Los Angeles, CA
Email: kgaines@socal.rr.com
Specialties: TRAMS Back Office, Accounting

Eduardo Gomez
Los Angeles, CA
(562) 693-9813
E-mail: tomatero2001@hotmail.com
Specialties: TRAMS Back Office initial setup, Accounting, Training
**Accesoria en español

Jan Jarman
Sacramento, CA
Phone: 916-300-9157
Email: janjarman@surewest.net
Specialties: TRAMS Back Office – Remote & On-Site Accounting, Training, and Monthly Bookkeeping
**Willing to travel
Clarissa Parker  
Santa Clarita, CA  
E-mail: cpwired@ca.rr.com  
* Fluent in Spanish  
**Willing to travel

Bert Raphael, CTC  
Los Altos Hills, CA  
Phone: 650-941-2491, Cell: 650-291-8628  
E-mail: bert@RaphaelConsulting.com  
Website: www.RaphaelConsulting.com ; www.TramsScripts.com  
Specialties: TRAMS Back Office, Accounting, Interface, Hardware, Networking, Apollo/Focalpoint Scripts  
**Willing to travel

Mindy Schwab  
San Jose, CA  
E-mail: mindys113@earthlink.net  
Specialties: ClientBase set-up and agency training (remote or on-site options)  
**Willing to travel

Andre Smith  
Los Angeles, CA  
E-mail: CoachASmith@aol.com  
Specialties: TRAMS Back Office, Accounting  
**Willing to travel

Cyndi Steele  
Marina Del Rey, CA  
Phone: 310 391 8051  
E-mail: ca_steele@comcast.net  
Specialties: TRAMS Back Office, ClientBase, Accounting, Training, New Agency Set-up, Reports and Installations  
**Willing to travel
Linda Sumner
Fountain Valley, CA
Phone: 714 235-9822
E-mail: lindasumner@earthlink.net
Specialties: TRAMS Back Office (Agency Training and Setup), Reporting, Accounting (Daily/Monthly/Yearly Operations, Remote Access Bookkeeping Services), ClientBase
**Willing to travel

Shirley Sweeney
Los Angeles, CA
Phone: 310-367-1167
E-mail: sweeney77@verizon.net
Specialties: TRAMS Back Office, Accounting, Interfacing, Hardware

VIP Accounting Services
Victoria Pingree
Vista, CA 92084
760-295-9650
760-295-9651 fax
vpingree@cox.net
Specialties: Agency setup, training, accounting, database cleanup for TRAMS Back Office, and ClientBase by remote connection.

Ramona Yanez
Los Angeles, CA
E-mail: yanezramona@aol.com
Specialties: TRAMS Back office, Training
Training in Spanish available

COLORADO

Scripts By Design
Jackie McMahon, CTC
Loveland, CO
Phone: 970 622-8007
E-mail: jackie@ScriptsByDesign.com
Web site: www-scriptsbydesign.com
Specialties: TRAMS Back Office, SABRE Interface, SABRE Scripts, ClientBase Certified; Agency Operations & Training, Remote Training and Database Cleanup, Remote Bookkeeping
**Willing to travel
FLORIDA

TCC Consulting
Fay Bean
Margate, FL
E-mail: Fay4Trams@bellsouth.net
**Willing to travel

GRX Computer
Nick Mageloff, ECC, TCC
Orlando, FL
Phone: (407) 321-0577
Web Site: www.GRXcomputer.com
Email: Trams@GRXcomputer.com
Specialties:
Programs - TRAMS Back Office and ClientBase (ARC and BSP)
CRS Interfacing - Sabre, Amadeus and Worldspan
Hardware - Windows Networking and Server setup
Husband and wife training team. Experience: Training, New Installations, Remote Assistance, Auditing, Bookkeeping, Paperless Agency, CCMerchant and Custom Crystal Reports.
**Remote Login
**Willing to travel Domestically and Internationally

Jamieson Consulting
Jamie B. Morrison
Skype Phone: (305) 600.1017
Mobile: (305) 333.4027
Efax: (305) 402.3188
jamiesonconsulting@comcast.net & jamiebmorrison@yahoo.com
**Willing to travel
Smart Accounting Management
"Sam" Samuel
Hollywood, FL
Phone: 305 527-4334
E-mail: samsamuel22@bellsouth.net or trams4u@hotmail.com
**Willing to travel

T.S. Warren Data Services, LLC
Thomas Sycko
Sterling Heights, MI and
Boca Raton, FL
Tel. 586-693-2706 / Toll-Free 888-732-4205
Specialties: ClientBase, SABRE, New Agency Setup, Implementation & Training, Hardware sales (registered reseller of DELL products).

GEORGIA

Linda Joiner
Athens, GA
E-mail: lindaj9@att.net
Specialties: TRAMS Back Office, ClientBase, Remote Accounting, Training, and Auditing.
**Willing to travel

ILLINOIS

Travel Doctor Consulting
Alan Gerstner, MCC
Skokie, IL
Phone: 847-679-8626
Mobile: 847-525-9663
E-mail: Traveldoctor3@comcast.net.
Website: www.traveldoctorconsulting.com
Specialties: ClientBase, Agency Training, Initial Set-up
**Willing to travel in U.S. and Canada

Dianne Boggs
Delavan, IL
E-mail: dianne@mchsi.com
**Willing to travel
Helen Lewis, CTC, TCC
Dunlap, IL
Email: htlewis22@comcast.net
Specialties: TRAMS Back Office, ClientBase, Agency Operations and Support
Remote training, accounting and auditing, Setup and Maintenance, Sabre & Worldspan Interface

Mercie Dahlgren, CPA, TCC
ASD Business Services
LaGrange, IL
Phone: 708-354-4000
Email: Info@acc-sol.net
Website: www.acc-sol.net
Specialties: Full Service CPA firm can help with taxes, GL and POS software consulting. Connectivity with other software. Am familiar with Sabre.

Scripts by Design
Jackie McMahon, CTC
Loveland, CO
Phone: 847 452-5373
E-mail: jackie@ScriptsByDesign.com
Web site: www.scriptsbydesign.com
Specialties: TRAMS Back Office, SABRE Interface, SABRE Scripts, ClientBase Certified; Agency Operations & Training, Remote Training and Database Cleanup, Remote Bookkeeping
**Willing to travel

Susan Skinner’s Solutions
Susan Skinner
Chicago, IL
Phone: 773-266-7353
E-mail: susan@susan-skinner.com
Web site: www.susan-skinner.com
ClientBase Specialty: Installation, upgrades, or troubleshooting your hardware or software. On-site training seminars, remote assistance, and telephone support.
**Willing to travel
Travel Consulting, Inc.
Sandy Bush
Wood Dale, IL
Phone 630-430-7890
E-Mail: TCI@awaywego.com
Website: www.awaywego.com
Specialties: ClientBase Certified, TRAMS Back Office, Remote Assistance with
ClientBase, ClientBase Browser, TRAMS Back Office, Administrator, Basic Website
Design, and Training.

TPC, Inc.
Donna Welke
Tinley Park, IL
Phone: 708-403-0321
Fax: 708-873-0244
Email: dwelke@tpconsult.com
Web site: www.tpconsult.com
IRS tax reporting/support, telephone support, remote assistance and on-site training
available. PC Services: Network, Internet, Security, Hardware and Software.

INDIANA

Claudia Darling, CTC, MCC, TCC
13011 Tradd St
Carmel, IN  46032
888-225-2834
cdarling@darlingtravel.com
Specialties: ClientBase Implementation and Administrative, Front Line Agent Training
**Willing to travel
We do remote.

KANSAS

Lou Ann Losie
Wichita Kansas
Phone 316-684-7567   or  cell  316-210-6849
E-mail: llosie@cox.net
Specialties: TRAMS Back Office,  ClientBase Plus,  Worldspan,  Scripteasy,  Sabre,
IAR Training, Remote Training and Bookkeeping available.
KENTUCKY

Teresa Logsdon
Louisville, KY
Phone: 502 239-4854
Mobile: 502 836-4854
E-mail: teresa@platinumtvl.com
Specialties: TRAMS Back Office, Accounting, Back Office Training, TRAMS Back Office conversions and startup training, IAR Training, remote training & remote monthly bookkeeping services, Bank training and report building.
**Willing to travel

MARYLAND

Lynn Golden, CTC, ACC, TCC
Rockville, MD
Phone: 301 251-9422
Fax: 301 251 4059
E-mail: lrgolden@netscape.net
Specialties: TRAMS Back Office, Accounting, Agency Operations & Setup, Training

MASSACHUSETTS

Arthur Anderson
Norwood, MA
Phone: 781 762-3520
Mobile: 781 690-3240
E-mail: tcctrams@earthlink.net
Specialties: TRAMS Back Office, Amadeus Interface, Apollo interface, Training
**Willing to travel

Steve Jonas
Boston, MA
E-mail: sjblues@123stp.com
**Willing to travel
Graham Rowe
Concord, MA
E-mail: graham@concord-travel.com
**Willing to travel

MICHIGAN

David Felder & Associates, Inc.
David Felder
Brownstown, MI (near DTW)
Phone: 734-942-9474
Email: dfelder@comcast.net
Specialties: TRAMS, ClientBase, IAR, WorldSpan, Accounting & Taxes, Agency Operations
*Training available in Portuguese
**Willing to travel

T.S. Warren Data Services, LLC
Thomas Sycko
Sterling Heights, MI and Boca Raton, FL
Tel. 586-693-2706 / Toll-Free 888-732-4205
Specialties: ClientBase, SABRE, New Agency Setup, Implementation & Training, Hardware sales (registered reseller of DELL products).

MINNESOTA

Automation Consultants
Minneapolis, Minnesota
Henry S. Donaldson, Senior Associate
Telephone (952) 881-7505
FAX (952) 881-6947
hank@automationconsult.com
www.automationconsult.com
Specialties: TRAMS Back Office initial setup, Hardware, WORLDSPAN Interface, and remote assistance setup.
**Willing to travel
MISSOURI

Nanette McCroskey
Springfield, MO
Phone/Fax: 417-732-5495
E-mail: n.mccroskey@att.net
Specialties: Specializing in Remote Accounting and Training for TRAMS Back Office, and WorldSpan Interface
**Willing to travel

NEVADA

DRB Consulting, Inc.
Dennis Bagley
4650 Wedekind Rd. Ste 3
Sparks, NV 89431
V: 775-359-1040
Fax: 775-359-1014
Mobile: 775-843-9090
E-mail: dennis@drbcit.net
Specialties: TRAMS Back Office and ClientBase - Accounting, Corporate, Partnership & Individual Tax Returns, Marketing, Support & Training – on-site or remote.
*Willing to travel  *Remote Login

NEW HAMPSHIRE

AWOL Consulting
Arthur Oxner
Durham, NH
Phone: 603 868-2147
E-mail: art@FindAWOL.com
Website: www.FindAWOL.com
Specialties: TRAMS Back Office, ClientBase, Sabre Interface, Agency Operations & Management
**Willing to travel

NEW YORK

Ann Marie White
Huntington, NY
Phone: 631-427-2982
E-mail: jaej@ix.netcom.com
Specialties: TRAMS Back Office, Accounting, Amadeus Interface, Apollo Interface, ClientBase by TRAMS, ClientBase, Hardware, SABRE Interface, Training
**Remote Login
Bob Budreau, CTA
New Paltz, NY
Phone: 845-255-9200      Cell:  626-215-6405
Fax: 845-255-7470
Email: bob@allabouttraveler.com
Specialties: ClientBase Set-up, Training, Sabre and Apollo interface, CB+ e-mail and Direct Marketing
**Willing to travel

TCC Consulting
Fay Bean, CPA
Hastings-on-Hudson, NY
Phone: 914 478-1429
E-mail: fay4trams@bellsouth.net
**Willing to travel

Jason Mejias
Connecticut/New York
Phone: 203-375-1399
E-mail: Jason@rotarytravel.com
Specialties: TRAMS Back Office Certified, Interface, Agency Operations, Front Office/Back Office Training

OHIO

David Felder & Associates, Inc.
David Felder
Brownstown, MI (near DTW)
Phone: 734-942-9474
Email: dfelder@comcast.net
Specialties: TRAMS, ClientBase, IAR, WorldSpan, Accounting & Taxes, Agency Operations
*Training available in Portuguese
**Willing to travel
**SOUTH CAROLINA**

Joe Nash  
Columbia, SC  
Phone: (803) 407-8807 Fax: (803) 407-8553  
E-mail: jone@joenash.net  
Web site: www.joenash.net  
Specialties:  
- Custom Reporting:  
  - Crystal Reports:  
    - Custom Design, Creation, Testing, Implementation  
- Agency Operations and Financials  
  - Data Flow  
  - Organization  
  - Client Services  
  - Back Office Process and Procedures  
- Onsite support  
- Remote support via GoToMyPC and telephone  

Practical support at Reasonable cost.  
**Willing to travel**

**TENNESSEE**

Jamieson Consulting  
Jamie B. Morrison  
Skype Phone: (305) 600.1017  
Mobile: (305) 333.4027  
Efax: (305) 402.3188  
jamiesonconsulting@comcast.net & jamiebmorrison@yahoo.com  
**Willing to travel**
TEXAS

Shelley Consulting
Bill Shelley
Houston: (281) 335-1774
E-mail: bill@shelleyconsulting.com
Website: www.shelleyconsulting.com
Specialties: TRAMS Back Office, Conversion to TRAMS, Onsite or Remote training and setup, Accounting, Remote bookkeeping services, Interface, Apollo/Galileo Scripts, Custom Scripts for all GDS systems, Crystal Reports, Hardware, Networking, Remote Access, ClientBase.
**Willing to travel

Red Carpet Consulting
Pat Jancauskas
Dallas, Texas
214-739-6806
Email: pat@redcarpet.com
Specialties:
* TRAMS Back Office
* Accounting
* Agency Set Up & Operations
* Onsite Training
* Remote Training
* Remote Bookkeeping Services
**Willing to travel

Nancy Laxton Consulting
Cell: 832-496-2160
Fax: 281-532-0502
E-mail: nlaxton7@aol.com or nancy@nancylaxtonconsulting.com
Specialities: TRAMS Back Office Installation/Interface/Database conversion; on-site and remote training; Group Management; Accounting & Marketing Support; Tax Audit.

Robbie Elliott
Fort Worth, TX
E-mail: RobbieTss@aol.com
Specialties: TRAMS Back Office, TRAMS Training, Conversions to TRAMS, heavy Accounting, Daily Operations, Audits and Agency Setup
*Willing to travel
**UTAH**

**Kelli Wright**  
2243 W. Frontier Street  
Riverton, UT 84065  
E-mail: kellisbiz@yahoo.com  
*Willing to travel*

**VIRGINIA**

**Travel Solutions**  
Cheryll Lesser  
Fredericksburg, VA  
Phone: 860-916-7271  
E-mail: cheryll@yourtravelsolutions.com  
Website: www.yourtravelsolutions.com  
**Willing to travel**

**WISCONSIN**

**Claudia Darling, CTC, MCC, TCC**  
13011 Tradd St  
Carmel, IN 46032  
888-225-2834  
cdarling@darlingtravel.com  
Specialties: ClientBase Implementation and Administrative, Front Line Agent Training  
**Willing to travel**  
We do remote.
CANADA

Bryan Fernandez
Mississauga, ON
Phone: 416-725-1140
Email: bryan.fernandez@globaltsg.com
Specialties: ClientBase by TRAMS, TRAMS Back Office, SABRE Interface, Custom SABRE Scripts, Accounting, On-site Training, ClientBase, Galileo Interface, Galileo Custom Scripts, Amadeus Interface
**Willing to travel

Mervyn Spiro, CTC; TCC
Ontario, Canada
(416) 880-2298
mervhold@rogers.com
- TRAMS Back Office: Installation/Interface/Database Conversions
- On-Site and Remote Training
- Database Report Building/Groups Management/CC Merchant
- Accounting and Strategic Marketing support
- Specialty in Canadian Industry Regulations (GST/TICO, etc.)

Rose-Marie Lambert
Vancouver, BC
Phone: 604 733-1653
E-mail: rose@tcc4canada.com
Specialties: TRAMS Back Office and/or ClientBase training and implementation on site or remotely. Conversions and interface from Amadeus, Sabre or Galileo. Back office conversions from ADS, TravelBase, GBO or Global. Accounting and operations. On-Site branch training and group/class training. TRAMS CC Merchant and TRAMS Report Generator. Customize to agency needs and requirements.
*Training in French available
**Willing to travel

Sandy Cameron
Chateauguay, PQ
Phone: 450-692-4672
E-mail: hhsandy@hotmail.com
Specialties: TRAMS Back Office, Accounting

Sanjay Arora, B. Com (H), MBA, TCC
Mississauga, ON
Phone: 416-895-5925
E-mail: aroraska@hotmail.com
Specialties: TRAMS Back Office installation/interface/setup, Accounting; Customize to agency needs & requirements; and On-site and Remote Training.