

VAX Vacation Access Vacations

- **As part of a PCI Vulnerability Audit, VAX has made some changes to the way information moves from ClientBase to the VAX booking engine. As a result, Import existing reservations is not currently working. The VAX team is working on resolving the problem but cannot provide a timeline for the fix.**
- **As a workaround, start to Create a New Reservation. When you reach the VAX Home Page, select Member Services on the far right end of the menu bar. Find the reservation you wish to retrieve, open it and then you can click on "Import Reservation"**